

YOUR PARTNER FOR THE DIGITAL MANAGEMENT OF SHEQ CERTIFICATES AND PROCESSES

Our years of expertise, state-of-the-art tool and driven pool of experts make Phronesys the reference for SHEQ professionals.

- ✓ Manage your certificates in the field of quality, safety, environment, food safety, information security and energy in one integrated system
- ✓ Automate and simplify your business processes
- ✓ Save time thanks to efficient registration and follow-up



1 SOLUTION, 7 FIELDS

QUALITY

Guarantee quality service by incorporating continuous improvement into all business processes.

SAFETY

Maintain control of your entire safety policy and engage all employees.

ENVIRONMENT

Identify environmental issues, monitor environmental incidents and complaints, and keep track of waste and hazardous materials.

FOOD SAFETY

Monitor your food quality and safety quickly, accurately and efficiently while ensuring transparency and traceability within your organization.

HUMAN RESOURCES

Record and manage all relevant data of your employees in one place.

RELATIONSHIP MANAGEMENT

Save time, money and resources by managing all your supplier and customer data with one solution.

DOCUMENTS

Keep the latest version of your procedures and instructions at hand anytime, anywhere via our document management system.



OUR EXPERTISE SHINES THROUGH



ANYTIME, ANYWHERE AVAILABLE ON ALL SCREENS



10% ADMINISTRATION, 90% ANALYSIS



AUTOMATIC WORKFLOWS TAILORED TO YOUR BUSINESS



MULTI-SITE SOLUTIONS



WE ARE HERE FOR YOU

CONSULTANCY

- ✓ Quality (ISO-9001, ISO/IEC-17025, IATF-16949...)
- ✓ Safety (ISO-45001, VCA, VCU, safety culture ladder...)
- ✓ Environment (ISO-14001, ISO-26000, EMAS...)
- ✓ Energy (ISO-50001, CO2-performance ladder)
- ✓ Food safety (ISO-22000, FSSC, BRC, IFS...)

MAKE TIME FOR CONTINUOUS IMPROVEMENT

Can you claim there is enough time to analyze, report and follow up on planned actions for all your business processes? Our customers certainly can!

Monitor, report and improve the efficiency and effectiveness of your management system.

ISO 9001
ISO/IEC-17025
IATF-16949



IDENTIFY ISSUES ON THE SPOT

Remove the paperwork burden of reporting so that quality issues can be reported more quickly. Using our app, your employees easily report **damaged deliveries, incomplete packaging, unsafe situations, production problems, etc.** on the spot, supported with photographs where needed.

Inspections are performed consistently with the help of our app. Reported nonconformities are directly available to the responsible teams for immediate analysis and corrective actions.

KEEP CONTROL OF YOUR AUDIT PROGRAM

A visual display of your **audit program** supports a smooth periodic review of your management system. By using templates, you win valuable time during the preparation of your audit.

Using our built-in **compliance check** you go through the requirements of your standards. Any shortcomings are quickly detected and passed on to the responsible parties. The optimal guarantee for a carefree audit!

Easily carry out your audit and ensure follow-up of any non-conformities through automatic reports. Immediately set up **follow-up actions** for each audit, and the various teams within your organization are immediately aware of what needs to be done!



OPT FOR EASY FOLLOW-UP AND MONITORING

Once the nonconformities are known and reported, our software guides your employees through the necessary steps. This allows you to resolve the issue immediately, correct it and afterwards do a **root cause analysis**. Reduce the risk of recurrence by planning **corrective actions** and tracking their effectiveness with our tool.

GUARANTEE EFFICIENT MANAGEMENT REVIEWS

The **system automatically generates reports** based on your data input throughout the year – even across multiple offices. The automated data collection, let's you save time for the management review itself: **90% decision-making and analysis, 10% administration**. Not the other way around!

Directly assign **follow-up actions** to the responsible individuals. Monitor **objectives and KPIs** throughout the year with personalized dashboards and automatically generated reports. This enables you to intervene proactively and guarantee a swift response to risks.



A SAFE WORKPLACE FREE OF WORRIES

Do you also dream of an accident-free workplace, where incidents and even unsafe situations and near misses are consequently reported?

Turn this dream into reality! By using one integrated system, you can improve all safety aspects within your organization and create maximum involvement with all employees. This allows you to stay in control of your entire safety system at all times.

ISO 45001

SCC**/**/petrochemical

SCP

Safety Culture Ladder (SCL)



ORGANIZE DIGITAL TOOLBOX MEETINGS

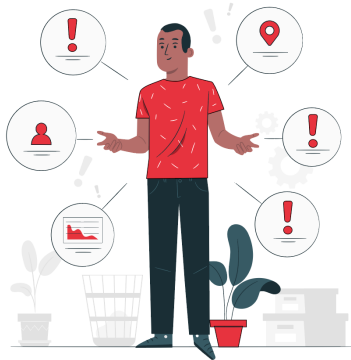
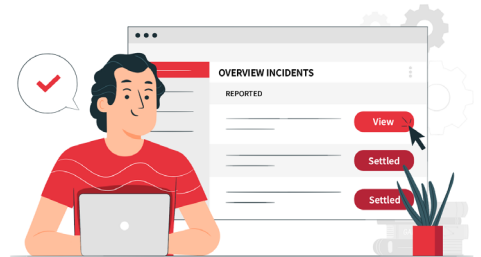
Download the required digital toolbox (e-learning) from our **Phronesys library** and customize it to the specific needs within your organization. Participants can easily confirm their attendance with a **digital signature**. Always maintain a clear and concise overview of the participants in a specific toolbox with the automatic attendance list and charts.

If desired, you can expand the toolbox with a **knowledge test** to ensure that all participants apply the necessary information to their daily tasks.

MANAGE INCIDENTS

The **mobile app** provides an accessible way to immediately report **unsafe situations, accidents and incidents** at any workplace.

The second an employee reports an incident, supervisors and the safety officer are immediately notified thanks to the **automated notification system** – if desired. Determine immediate actions, perform root cause analyses and revisit the risk analyses – as part of the DRBS (dynamic risk management system) – so that they are always up-to-date.



OPTIMIZE RISK ASSESSMENT

The preparation, implementation and follow-up of all **global risk analyses (GRA)**, **task risk analyses (TRA)**, **risk analyses fire (RA fire)** and **risk analyses chemical agents (RACA)** become child's play for all parties involved. Ensure that even **last-minute risk analyses (LMRA)** are carried out correctly thanks to the app which is always within reach.

Create and manage your **global prevention plans (GPP)** and a **yearly action plans (YAP)** easily based on the data and reports within your system. The structured workflow ensures concrete execution and follow-up.

TIME-EFFICIENT MANAGEMENT OF YOUR ASSETS

The straightforward **stock management system** ensures with automatic follow-up of work equipment ensures an always up-to-date overview from commissioning to replacement.

Afraid of losing track of an **inspection or maintenance**? Don't panic, our software **automatically creates work orders** according to the schedule you established.

Did one of your employees notice a **malfunction or defect** of an asset? With our app, you easily select the asset by name, location or by scanning a QR code, and directly request work orders from the workplace – supported with images.



PURSuing A BETTER AND SUSTAINABLE FUTURE TOGETHER

By efficiently monitoring your various environment-related processes, you are able to maximize compliance with current standards and environmental legislation.

ISO-14001

ISO-26000

ISO-50001

EMAS



MANAGE YOUR ENVIRONMENTAL ASPECT ANALYSIS FROM A TO Z

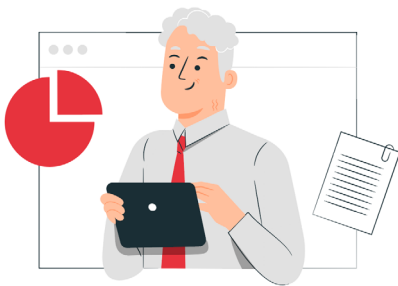
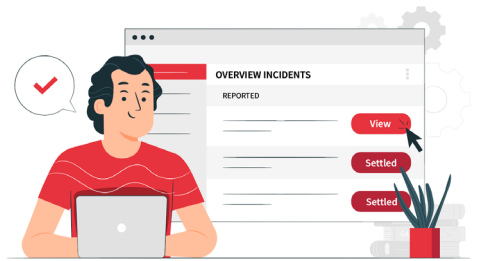
Based on the inputs (raw materials, energy, etc.) and outputs (product, waste, emissions, odour etc.) of your production process, you obtain a transparent overview of the **environmental aspects and effects** of your company.

Immediately assign areas of concern to different teams within your organization to ensure your **environmental objectives** are always effectively tackled.

OPTIMAL INCIDENT AND COMPLAINT MANAGEMENT

Employees can easily report **environmental incidents** through our app. Received an (external) **environmental complaint**? Transparent and efficient registration is a crucial cornerstone for a quick solution. Immediately create follow-up actions and guarantee easy monitoring with clear reports.

Digital **toolbox meetings** and **lessons learned** can be used to inform all relevant parties (employees, suppliers, subcontractors, etc.) but also to raise awareness of how to prevent such incidents in the future.



STANDARDIZE WASTE MANAGEMENT

The standardized process provides a time-efficient solution for your waste management. **Collection, registration, storage and final disposal** all follow an automated and standardized workflow. A clear report provides you with the latest status at all times.

You won't have to waste any time looking for collection notes, identification forms and invoices.

MANAGE HAZARDOUS MATERIALS (SDS)

When working with hazardous substances, all data on the product sheets must be transferred to the **inventory of hazardous substances**. Based on **identification data and properties**, you can identify health risks, assure **risk analyses for chemical agents (RACA)** are always carried out at the right time, and so on...

The software supports you in preparing your **safety data sheets (SDS)** – which you can download from the Phronesys library as needed.



MANAGE QUALITY AND SAFETY IN THE FOOD INDUSTRY

Food safety is an essential element in many food companies, both in terms of customer requirements and legislation. Thorough digitization avoids administrative frustrations and also ensures transparency and traceability within your organization.

ISO-22000

HACCP

BRC

IFS

FSSC



GUARANTEE EFFICIENT HYGIENE INSPECTIONS

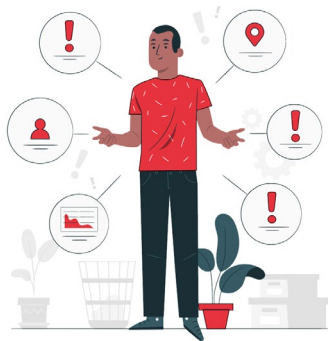
Phronesys ensures that you have access to your hygiene checklists anytime, anywhere. **Hygiene inspections** are carried out by your employees according with our app, adapted to your organization with attention to specific points of concern.

The results are directly available for the HACCP-team so they can immediately start analyzing and adjusting for the identified **opportunities for improvement or non-conformities**. Ensure further follow-up via clear **reports and overviews** that the system generates for you.

OPTIMAL INCIDENT MANAGEMENT

Thanks to our user-friendly app, you increase the involvement of your employees in the **reporting, follow-up and handling of incidents** related to food safety such as broken glass, contamination, the presence of harmful bacteria etc. With just one push of a button, you can report an incident and create follow-up actions.

Via **digital toolbox meetings** and **lessons learned** you can inform the various parties (HACCP-team, employees, suppliers, subcontractors, etc.) but also raise awareness to prevent such incidents in the future.



MANAGE ALL THE HAZARDS IN YOUR CHAIN

Map out your entire process and manage all hazards, measures and the various action points. From **critical control points (CCP)** and **decision trees** to **contamination, evaluation and measure types**; with our application you always ensure optimal monitoring of your actions and objectives. This ensures that all steps of your food chain are in compliance with HACCP, ISO-22000, BRC, IFS, etc.

ENSURE ACCURATE PRODUCT INFORMATION

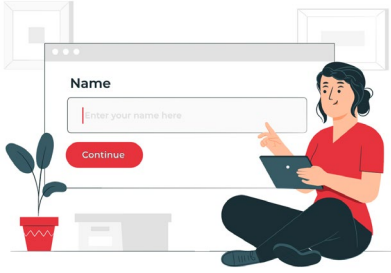
Identify product specifications such as nutritional values, ingredients and allergens, register related products and determine which personal protective equipment (PPE) should be worn when processing specific products.

With our automated version management, you can always guarantee control over publications.



OVERVIEW AND INVOLVEMENT OF ALL YOUR EMPLOYEES

Optimal management of your human capital using our complete HR module.



MAINTAIN AN OVERVIEW OF EMPLOYEE DATA

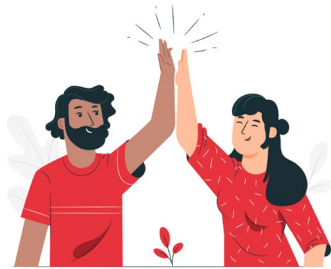
Always maintain an overview of all necessary documents with digital files on your employees: **personal information, qualifications, performance reviews, medical examinations, attended trainings, certificates...**

The software automatically creates an **organizational chart** based on hierarchy and keeps it up to date. Save time with ready-to-use **job descriptions** that you can customize for your organization.

MANAGE PERSONAL CERTIFICATES & TRAINING DATA

With our app, you can consult the **certificates** of your team - even on site - and immediately check which team members have a valid certificate for specific tasks. This means you always know which of your employees have valid qualifications. The system automatically notifies you when certificates are **(about to) expire** so that timely action can be taken.

Register **training moments**, link them to **competences** to be achieved and send out exams that are automatically marked. Via the **competency matrix**, you can see your employees and their competencies at a single glance.



VALUABLE PERFORMANCE REVIEWS

Our practical checklists facilitate a time-efficient way to assess the **performance** of your employees and managers. Always maintain a clear overview of progress and results - which are also linked to the employee's **competency management**. After the interview, the software automatically draws up an **assessment report**.

EFFICIENT ONBOARDING AND OFFBOARDING

With the optimized **onboarding process**, you ensure a flawless introduction of new employees. Everyone always receives the policy statement, is assigned personal protective equipment (PPE) and all necessary training is scheduled. In addition, have the new employee complete a knowledge test that automatically updates the competency management.

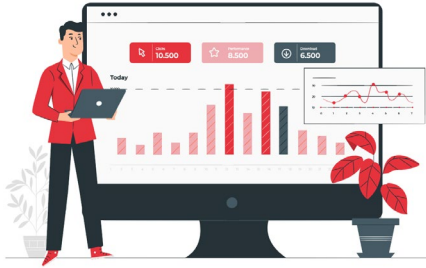
Ensure that all the steps of the **offboarding process** are completed, such as holding an exit interview or keeping documentation in order, and enjoy the automatic scan that shows you all the things that this employee is still responsible for. This way, you can immediately see their open tasks, assigned company assets, files they are document owner of...



MANAGE SUPPLIERS AND CUSTOMERS IN ONE SYSTEM

Are your subcontractors' certificates still valid? What is the level of your customer satisfaction?

Phronesys makes sure you know the answer to these questions anytime, anywhere. Save time, money and resources by managing all your supplier and customer data with one solution.



SUPPLIERS

Maintain grip on external contractors and determine which (main) criteria you use to **assess the delivered performances/services**.

Manage **supplier complaints** centrally and handle them through our automated process where you can directly send online forms to the supplier.

Thanks to the automatic follow-up of the validity of the **certificates** of your suppliers or subcontractors ensures a good (and safe!) cooperation.

CUSTOMERS

Centralize all **data of your suspects, prospects and customers** and quickly react to all opportunities, questions and issues. This allows you to manage the entire **sales process** from request to invoicing.

Did you – despite all your good care – receive a **complaint** from a customer? With our automated process you can manage it time-efficiently and assure yourself of a quick and smooth solution. Create tailored **customer satisfaction surveys**, send them out and analyze the results without any extra effort.



PROJECTS

Easily compose **project plans** thanks to our optimized workflow. No more overflowing folders and papers that get lost. Link related personal **protective equipment (PPE)**, **hazard symbols**, **emergency plans**, **work equipment** and **task risk analysis (TRA)**.

Match **clients, contractors and subcontractors**, and instantly get their contact information. Effortlessly ensure that all parties involved can consult the project plan by sending an email directly from Phronesys.



MULTILINGUAL

Suppliers, employees or customers who speak different languages? All communication is automatically done in their preferred language! This communication is stored and traceable at all times.

- ✓ Dutch
- ✓ English
- ✓ French
- ✓ German
- ✓ Spanish
- ✓ Italian
- ✓ Norwegian
- ✓ Swedish



ACCESS TO DOCUMENTED INFORMATION, ANYTIME, ANYWHERE

ISO-27001

Managing and maintaining important and mandatory documents such as procedures, instructions, forms... is a time-consuming activity in many companies.

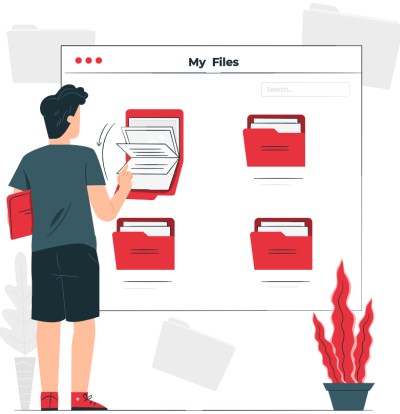
We provide one integrated and secure system, allowing you to keep your administration up-to-date at all times and at all places.

AUTOMATE THE CREATION OF YOUR ESSENTIAL DOCUMENTS

Simply create your document and the software will automatically add the necessary metadata such as **publication date, expiration date, version, etc.**

Don't waste any more time finding the right documents. With our **advanced search functionality** you get a quick overview of all documents containing a specific term or sentence. This prevents certain documents from not getting updated because they are "floating" somewhere on some shared drive or server.

Thanks to **automated version management**, you always retain control over published documents. Employees receive direct **notifications** whenever a new version of an important document is released and are always provided with the latest version of a document.



MANAGE CONFIDENTIALITY

Control which employees have **access** to certain documents and folders. This prevents documents (often containing sensitive business information) from circulating freely within your organization.

You can automate the **approval process!** Using the approval flow, you can rest assured that documents will only be published if they have been approved by an authorized person.



OPTIMIZE PROCESSES

Manage your business processes using **"Turtle Diagrams"** and visualize the interactions between processes using an overarching **process model**. This will make explaining a process to a new employee seem like child's play!

